



Pension Schemes Services
FitzRoy House
Castle Meadow Road
Nottingham
NG2 1BD

[Redacted]

A J Bell
Trafford House
Chester Road
Manchester
M32 0RS

Tel 0845 600 2622
Monday to Friday 9.00 to 17.00

Fax 0115 974 1480

www.hmrc.gov.uk

Date 22 January 2010

Our Ref

Your Ref

Dear [Redacted]

Freedom of Information Request

Thank you for your e-mail of 14 January addressed to [Redacted]

I mentioned in my last letter to you 17 December that PSS was experiencing systems difficulties in collating intermediate level of detail in some areas. It is clear from your email and further testing on the reports which produce LTA data that these problems may be more widespread. Our IT partners are currently investigating this but it means the data we have already provided should not be relied upon.

I am grateful to you for bringing this matter to my attention but must advise you that until we are comfortable that the data we produce is correct it would be wrong to provide further summaries which may present a misleading and unreliable picture.

Yours sincerely

[Redacted signature block]

Information is available in large print, audio tape and Braille formats.
Type Talk service prefix number – 18001

